

## CRJ Series

There's a new energy on board

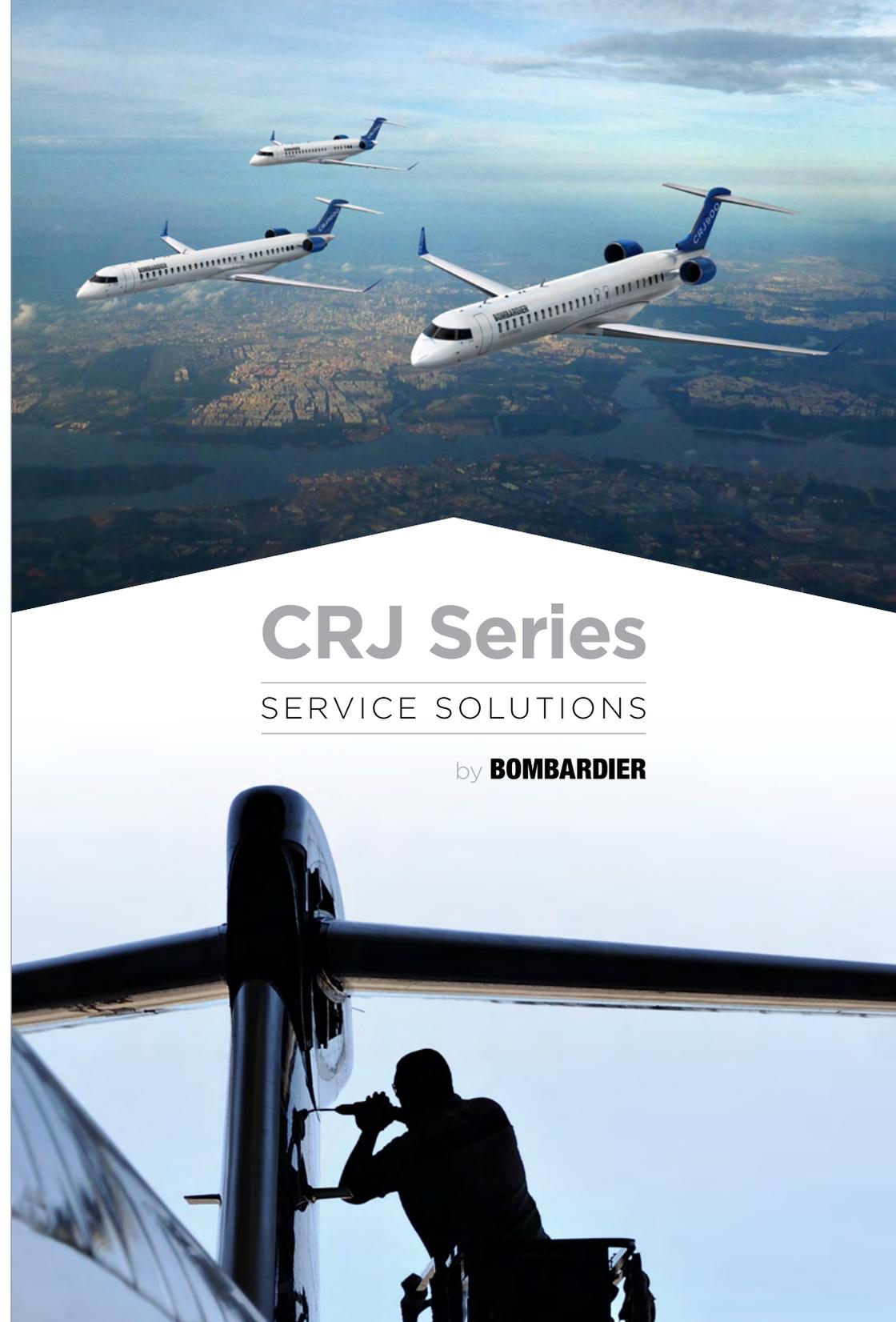


Find out more at [commercialaircraft.bombardier.com](http://commercialaircraft.bombardier.com)

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# BOMBARDIER

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## CRJ Series

SERVICE SOLUTIONS

by **BOMBARDIER**



LIKE YOUR  
BUSINESS MODEL,  
YOUR NEEDS  
ARE UNIQUE.

That's why we offer solutions tailored around you and your operations. We focus on optimizing operational and fleet performance for established airlines and startups, with customized service solutions that range from punctual to continued support. This way, you benefit from a true partner who is committed to your success and is in it for the long term.



START UP  
THE RIGHT  
WAY

## Entry-Into-Service Solutions

By offering all the services you need to get started and successfully transition into sustainable operations, we help set the tone for your entire journey. Whether you are introducing a CRJ Series aircraft into your fleet for the very first time or are a start-up airline with plans to operate CRJ Series aircraft, you benefit from proven services for new and pre-owned aircraft and expert guidance from Bombardier specialists at every step.

### Count on us to:

- Conduct in-depth analysis to understand your unique Entry-Into-Service (EIS) needs
- Create and maintain your EIS Readiness Plan
- Coordinate requirements across Bombardier to ensure timely and harmonized delivery of key EIS support elements
- Provide support regarding all certification and regulatory logistics



ENHANCE  
AND IMPROVE  
YOUR AIRCRAFT

## Upgrade Services

The performance, comfort and efficiency of your aircraft is vital to your business. To help keep your fleet in top form, we offer comprehensive support for any upgrade or modification you want.

### At our advanced maintenance facilities, we offer:

- Bulkhead relocation
- Larger overhead bins
- Full cabin refurbishment
- New configuration for layout of passenger accommodations
- Avionics upgrades and modifications

All to enhance your CRJ Series aircraft and make flying with your airline all the more attractive to passengers.



ONGOING  
SUPPORT TO KEEP  
YOU FLYING

## In Service Support

From engineering support to providing mobile repairs, specialized key training and more, our **Technical, Field and Training** services are designed to maximize the efficiency of your operations to help your business grow and thrive.

It is now easier than ever to find the right level of service for your operations as we have bundled our Services to offer simple, affordable options aligned with your needs.

### Basic Service Bundle

Offers all the services you need to successfully operate your CRJ Series aircraft. (Includes engineering services, technical publications, field support and basic fleet reliability analysis.)

### Comprehensive Service Bundle

Offers optimal flexibility, best in-class performance and a true partner relationship. (Includes Basic Service Bundle in addition to advanced support elements such as tailored training, on-site technical assistance, preferential rates on Service Bulletins and customized operational support.)



GETTING THE  
MOST OUT OF  
YOUR AIRCRAFT

## Optimization Packages

Looking for a little extra help to optimize your operations? Our optimization packages offer just the right combination of services to increase your fleet's fuel efficiency, improve aircraft reliability and control maintenance costs.

### We have designed the following packages:

- Fuel/Flight Operation Optimizer
- Reliability Enhancement
- Direct maintenance cost optimization