

2018 Operators Conference & Tradeshow
April 23 - 26

7:30 - 5:00		Registration - Convention Centre, Ballroom Level										Registration - Convention Centre, Ballroom Level						Registration & Breakfast	Registration - Convention Centre, Ballroom Level									
7:30 - 9:00		Breakfast - Convention Centre, Exhibit Hall C										Breakfast - Convention Centre, Exhibit Hall C						Convention Hall A & B	Breakfast - Convention Centre, Exhibit Hall C									
		Monday April 23										Tuesday April 24						Wednesday April 25	Thursday April 26									
Forum	Q400 Systems Workshop	Q Series Structures Workshop	CRJ Series Systems Workshop	CRJ Series Structures Workshop	C Series Workshop	Q400 & CRJ 700/900 Evolution Workshop	Aircraft Economics Working Group	Supplier Support Working Group	Q Series Flight Operations Steering Committee	CRJ Series Flight Operations Steering Committee	C Series Flight Operations Steering Committee	Q400 Forum	Q100/200/300 Forum	CRJ Series Forum	C Series Forum	Q Series Flight Operations Steering Committee	CRJ Series Flight Operations Steering Committee	C Series Flight Operations Steering Committee	Tradeshow	Q400 Forum	Q100/200/300 Forum	CRJ Series Forum	C Series Forum	Q Series Flight Operations Steering Committee	CRJ Series Flight Operations Steering Committee	C Series Flight Operations Steering Committee		
Conference Room	Ballroom C	Captiva 1-2	Ballroom D	Daytona 1-2	Miami 1-3	Emerald A Lower Level Room 4	Tallahassee 1-3	Sanibel 1-3	Sun 1-2	Sun 3-4	Sun 5-6	Ballroom C	Sanibel 1-3	Ballroom D	Miami 1-3	Sun 1-2	Sun 3-4	Sun 5-6	Hall B & C	Ballroom C	Sanibel 1-3	Ballroom D	Miami 1-3	Sun 1-2	Sun 3-4	Sun 5-6		
9:00 - 10:30	Welcome Q400 Propeller Vibration and Maintenance Workshop	Welcome Q Series Top 10	Welcome CRJ700/900 Single Point Fueling Adapter Design Options	Welcome Structures Program Review	Welcome Structures Workshop	ASRP Status Repair Process Damage Reporting	Welcome CRJ AEWG Action Register Top Items	Welcome Material Services	Welcome Programs Update	Welcome Action Register Review	Welcome In-Service Engineering Update	General Session Ballroom A & B						Tradeshow Customer 1:1 Meetings	iflybombardier	Pratt & Whitney Canada	UTC Aerospace Systems	Technical Publications	Best Practices	GE Aviation	Operator Topics	New Items On the Floor	Action Register	
	Q400 Hard Landing AMM	CRJ700/900/1000 Preventative & Predictive Maintenance Update	Improved Repair TAT	ASRP Status Repair Process Damage Reporting	CRJ FIM Project Updates	Mobile Repair Team	CRJ FIM Project Updates	Airlines Specific Topics of Interest	Top 25 Overview	Dowty Propellers	Honeywell Aerospace								Liebherr Aerospace	Structures Update	Operator Topics	Operator Topics	Operator Topics	Operator Topics				Operator Topics
10:30 - 11:00	Break Ballroom Foyer										Break Ballroom Foyer						Break	Break Ballroom Foyer										
11:00 - 12:30	Connector Care & Connector Corrosion Workshop	New Generic RDs/ IS-Mods & SRM Enhancements	CRJ700/900/1000 Flap/Slat System Working Group Update	Corrosion Prevention	Composite Awareness	Q400 Evolution Workshop Project & Schedule Update	HEICO	Zodiac Aerospace Services	Aircraft Flight Manual	In-Service Engineering Update	In Service Engineering Investigation (Transponder, TCAS, WX Radar & Communication)	Keynote Speaker						Tradeshow Customer 1:1 Meetings	Ultra Electronics	Safran Landing Systems	Rockwell Collins	Best Practices	Operators Caucus	Operators Caucus				
	Key Items and Service Bulletins	CRJ Series Nose Wheel Steering Working Group Update	CRJ200 40K Update	GREGO vs ASRP	Upcoming ISC Worksopce	CRJ Series Thales Avionics	Safran Landing Systems	Quick Reference Handbook	Rockwell Collins	& FOE Action Items NADP	Thales Aerospace								iflybombardier	Maintenance Programs & Planning	Pratt & Whitney	Action Register Review	Feedback & Closing Remarks	Feedback & Closing Remarks				
12:30 - 1:30	Lunch Convention Centre, Exhibit Hall C										Lunch Convention Centre, Exhibit Hall C						Lunch	Lunch Convention Centre, Exhibit Hall C										
13:30 - 15:00	Q400 Door, Flap, Air Conditioning Troubleshooting Workshop	SRM Benchmarking	CRJ Series	Pax Door Improvements	FlightLink Workshop	Q400 AEWG Action Register Top Items	Thales Aerospace	Technical Publications	AeroData Inc.	Programs & Avionics Update	Q400 Forum Welcome	Q100/200/300 Forum Welcome	CRJ 700/900/1000 Forum Welcome	C Series Forum Welcome	Q Series Flight Operations Steering Committee	CRJ Series Flight Operations Steering Committee	C Series Flight Operations Steering Committee	Tradeshow Customer 1:1 Meetings	UTC Aerospace Landing Systems	Technical Publications & Digital Navigator Update	CRJ 100/200 Top Issues Overview	Rockwell Collins	Best Practices					
	Fatigue and Damage Tolerance Workshop	Doors Working Group	High Load Events	Seat Track Corrosion Improvements	CRJ 7/9/1000 AFT Belly Fairing Improvement Proposal	MPP Evolution Update	Pratt & Whitney Canada & APU	Flight Sciences & Performance	Operators' Best Practices	Airlines Specific Topics of Interest	Reliability & Performance Program Update	Reliability & Performance	Performance, Program Review & Top Issues	AEWG Introduction Maintenance Program	FlightSafety International	Airworthiness Update	OPS Evaluation		UTC Aerospace Systems (AMS)	Systems Update & Best Practices	Technical Publications	Zodiac Aerospace Services	Operator Topics	Operator Topics				
15:00 - 15:30	Break Ballroom Foyer										Break Ballroom Foyer						Break	Break Ballroom Foyer										
15:30 - 17:00	Q400 Landing Gear Proximity Sensor Workshop	Corrosion Workshop	CRJ 100/200 System Performance Improvement Initiative	Industry Developments	FlightLink Workshop	CRJ700/900 Evolution Workshop Project & Schedule Update	Thales Aerospace	Pratt & Whitney Canada	UTC Aerospace Landing Systems	MMEL Updates	Operators' Best Practices	Material Services Update	GE Aviation	Systems Update	Operators' Best Practices	Best Practices	Tradeshow Customer 1:1 Meetings	Liebherr Aerospace	Non Commercial Operator Best Practices & Networking	iflybombardier FlightPath International	Meggitt Aircraft Braking Systems	Operator Final Caucus						
	Feedback & Closing Remarks	Feedback & Closing Remarks	Feedback & Closing Remarks	Feedback & Closing Remarks	Feedback & Closing Remarks	Out-of-Phase Tasks Review	Goodyear	UTC Aerospace	Feedback & Closing Remarks	Recent Events	New Items On The Floor	Fokker Services	UTC Aerospace Landing Systems	Panasonic	Operator Caucus	Daily Wrap-up		Maintenance Program Evolution	Feedback & Closing Remarks	Feedback & Closing Remarks	Feedback & Closing Remarks	Feedback & Closing Remarks	Feedback & Closing Remarks	Feedback & Closing Remarks				
Evening Events	Airline Reliability & In-Service STAR Awards Gala (by invitation only) Ballroom A&B 19:00 - 22:00										Cocktail Reception South Beach Pool 19:00 - 21:00						Tradeshow Opening Cocktail Event Convention Center - Exhibit Hall A&B 17:30 - 20:00						Appreciation Event House of Blues 19:00 - 22:30 <small>(departure from hotel 18:15 @ Convention Center - Exhibit Level Shuttle Loop)</small>					