

2018 Operators Conference & Tradeshow
April 23 - 26

7:30 - 9:00	Registration										Registration						Registration	Registration										
	Monday April 23										Tuesday April 24						Wednesday April 25	Thursday April 26										
	Q Series Systems Workshop	Q Series Structures Workshop	CRJ Series Systems Workshop	CRJ Series Structures Workshop	C Series Workshop	Aircraft Economics Working Group	Supplier Support Working Group & Material Services	Q Series Flight Operations Steering Committee	CRJ Series Flight Operations Steering Committee	C Series Flight Operations Steering Committee	Q400 Forum	Q100/200/300 Forum	CRJ Series Forum	C Series Forum	Q Series Flight Operations Steering Committee	CRJ Series Flight Operations Steering Committee	C Series Flight Operations Steering Committee	Tradeshow	Q400 Forum	Q100/200/300 Forum	CRJ Series Forum	C Series Forum	Q Series Flight Operations Steering Committee	CRJ Series Flight Operations Steering Committee	C Series Flight Operations Steering Committee			
Conference Room																	Hall B&C											
9:00 - 10:30	Welcome Q400 Propeller Vibration and Maintenance Workshop	Welcome Q Series Top 10 Q400 Hard Landing AMM	Welcome CRJ700/900 Single Point Fueling Adapter Design Options CRJ700/900/1000 Preventative & Predictive Maintenance Update	Welcome Structures Program Review Improved Repair TAT	Welcome Structures Workshop ASRP Status Repair Process Damage Reporting	Welcome CRJ AEWG Action Register Top Items CRJ FIM Project Updates Regional Best Practices	Welcome Material Services Mobile Repair Team In-Service Supplier Management	Welcome Programs Update	Welcome Action Register Review Airlines Specific Topics of Interest	Welcome In-Service Engineering Update	General Session						Tradeshow Customer 1:1 Meetings	E Services Update Systems Update Dowty Propellers	Pratt & Whitney Canada Honeywell Aerospace UTC Aerospace Systems	UTC Aerospace Systems Liebherr Aerospace	Technical Publications Structures Update	Best Practices Operator Topics	Program Update & Discussion	Action Register				
10:30 - 11:00	Break										Break						Break	Break										
11:00 - 12:30	Connector Care & Connector Corrosion Workshop	New Generic RDs/ IS-Mods & SRM Enhancements Key Items and Service Bulletins	CRJ700/900/1000 Flap/Slat System Working Group Update CRJ Series Nose Wheel Steering Working Group Update	Corrosion Prevention CRJ200 40K Update CRJ Series AWL Update	Structures Workshop Composite Awareness GREO vs ASRP	CRJ Series MPP Updates Thales Aerospace Feedback & Closing	Zodiac Aerospace Services Safran Landing Systems Dowty Propellers	Aircraft Flight Manual Quick Reference Handbook	In-Service Engineering Update Operator Best Practices	In Service Engineering & FOE	Keynote Speaker						Tradeshow Customer 1:1 Meetings	Ultra Electronics Thales Aerospace Honeywell Aerospace	Safran Landing Systems e-Services Field Aviation	Rockwell Collins Maintenance Programs & Planning Industry Steering Committee Update	Pratt & Whitney	Best Practices Operator Topics	Operator Best Practices New Items on the Floor	Operators Caucus Feedback & Closing Remarks				
12:30 - 1:30	Lunch										Lunch						Lunch	Lunch										
13:30 - 15:00	Q400 Door, Flap, Air Conditioning Troubleshooting Workshop	SRM Benchmarking Fatigue and Damage Tolerance Workshop	CRJ Series Doors Working Group High Load Events	Pax Door Improvements Seat Track Corrosion Improvements CRJ 7/9/1000 AFT Belly Fairing Improvement Proposal CRJ 900/1000 Wing Tip Fairing Improvements	FlightLink Workshop	Q400 AEWG Action Register Top Items MPP Evolution Update FIM Project Updates Interiors Working Group	Thales Aerospace Pratt & Whitney Canada & APU Parker Aerospace	Technical Publications Flight Sciences & Performance Aerodata	Flight Operations Engineering Update Operational Procedures Update	Programs & Avionics Update Airlines Specific Topics of Interest	Q400 Forum Welcome Reliability & Performance Program Update Zodiac Aerospace Services Technical Publications	Q100/200/300 Forum Welcome Reliability & Performance AEWG Maintenance Planning	CRJ 700/900/1000 Forum Welcome Performance, Program Review & Top Issues Thales Aerospace	C Series Forum Welcome Fleet Performance AEWG Introduction Maintenance Program Systems Update	Q Series Flight Operations Steering Committee FlightSafety International Operator Topics	CRJ Series Flight Operations Steering Committee Recent Events Airworthiness Update Technical Publications	C Series Flight Operations Steering Committee Updates	Tradeshow Customer 1:1 Meetings	UTC Aerospace Landing Systems UTC Aerospace Systems (AMS) Parker Aerospace	Technical Publications & Digital Navigator Update Systems Update & Best Practices Structures Update	CRJ 100/200 Top Issues Overview Technical Publications Airworthiness Directives	e-Services Zodiac Aerospace Services	Best Practices Operator Topics	Operator Caucus Action Register Feedback & Closing Remarks				
15:00 - 15:30	Break										Break						Break	Break										
15:30 - 17:00	Q400 LandingGear Troubleshooting Workshop	Corrosion Workshop	CRJ 100/200 System Performance Improvement Initiative	Industry Developments	FlightLink Workshop	Regional Best Practices Thales Aerospace Pratt & Whitney Canada Goodyear	UTC Aerospace Landing Systems Feedback & Closing Remarks	MMEL Updates Recent Events Open Discussion	Operators Caucus & Daily Wrap-up	Operators Caucus & Daily Wrap-up	Pratt & Whitney Canada PW 150 & APU	Material Services Update Fokker Services Rockwell Collins Mobile Repair Team	GE Aviation UTC Aerospace Landing Systems	Systems Update Panasonic	Fireside Chat	New Items Operator Caucus Daily Wrap-Up	Best Practices Daily Wrap-up	Tradeshow Customer 1:1 Meetings	Liebherr Aerospace Maintenance Program Evolution Feedback & Closing Remarks	Non Commercial Operator Best Practices & Networking Safran Electronics and Defense Feedback & Closing Remarks	e-Services Liebherr Aerospace	Liebherr Aerospace Meggitt Aircraft Braking Systems Feedback & Closing Remarks	Operator Final Caucus Feedback & Closing Remarks					
Evening Events	Airline Reliability & In-Service STAR Awards Gala <i>(by invitation only)</i> 19:00 - 22:00							Cocktail Reception 19:00 - 21:00			Tradeshow Opening Cocktail Event 18:00 - 20:00						Appreciation Event 19:00 - 22:30											

N.B. - Agenda is subject to change